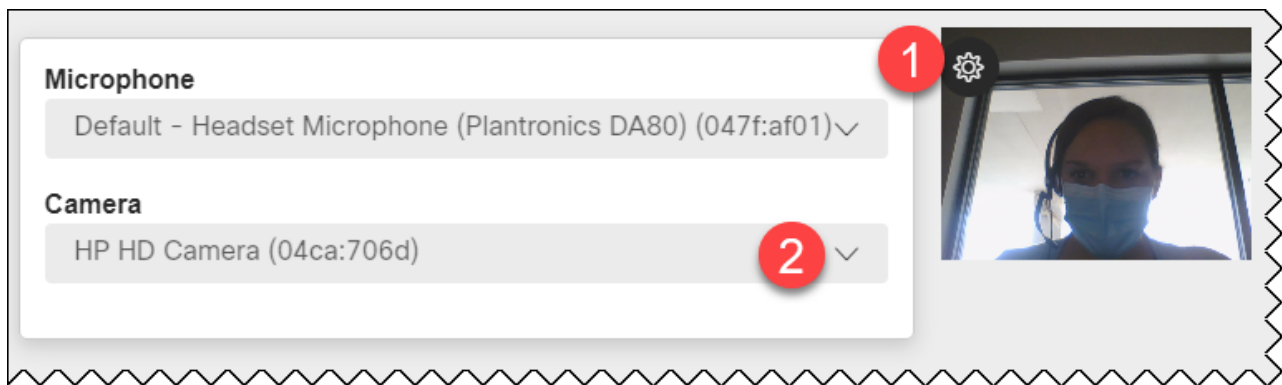


Epic Video Visit – Audio and Visual Connection

Use the steps below to configure your audio and visual connection.

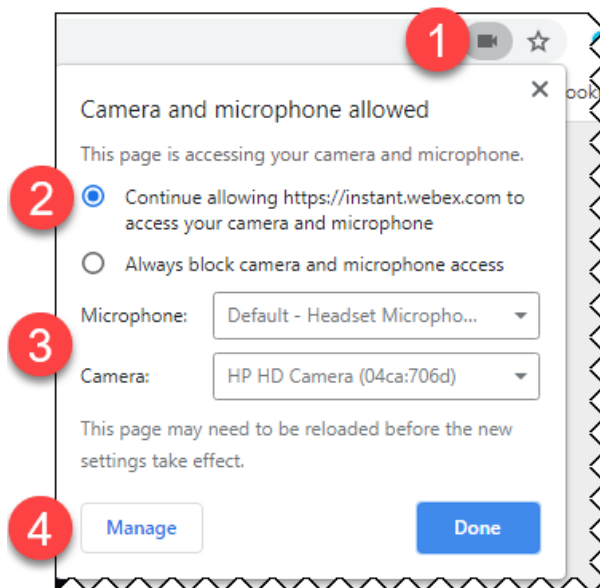
Try It Out – Connections within Video Visit Platform

1. With your video visit launched, click the **gear icon** within your picture.
2. Make sure your microphone and camera output are listed as the correct device. If this is set to the incorrect device, change the source using the drop-down arrow.
3. Video, audio, and speaker testing would be completed prior to this step.

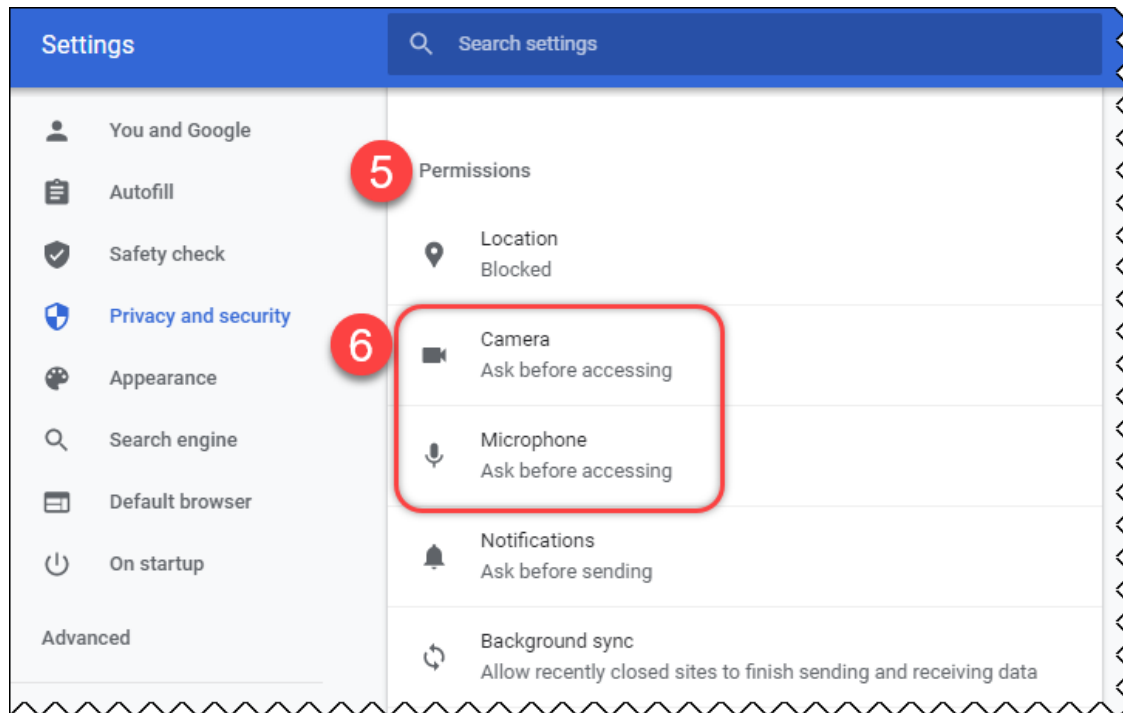


Try It Out – Internet Connections

1. With your video visit launched, click the **Video Icon** in the URL field on the far right.
2. Choose the radio button for **Continue allowing {website} to access your camera and microphone**.
3. Verify that the Microphone and Camera settings are correct.
4. If the settings are incorrect, or you wish to update your settings, click **Manage**.



5. The Settings window opens. Notice the options for Camera and Microphone under Permissions.
6. Click **Camera**.



7. To update the Camera device, click the drop-down menu and choose the correct device.
8. If you do not want to be prompted to allow access to camera, toggle this off.
9. Under **Allow**, verify that instant.webex is displaying. This is the video visit site.
10. Repeat steps 7-9 for microphone settings by clicking Microphone from Permissions.

